EyeM4 Quick Installation Guide

1 Installing the Module
Step 1: Take out the whole communication module from the packing case, and remove the waterproof cover or waterproof block of the inverter.

Step 2: Insert the module into the communication port (E or G) at the bottom of the inverter until it snaps into place with the audible "Click" sound. If the module is still loose, remove from the communication port and check whether the port is damaged. If so, contact the supplier or the after-sales service.

Step 3: To collect information on more inverters, use SUN2G communication cables to connect the inverters in the dairy chain (reference can be made to the corresponding chapter in the inverter user manual).

Step 4: If the inverter is powered on, communication connection will be automatically established once the module is connected to the inverter.
- If the inverter is not connected to the module, press down the buckle on both sides when plugging in or unplugging the module. Preventing inappropriate plugging operation is not recommended.
- The module can be unplugged and re-plugged without switching off the inverter.
- If the communication module is not used, it needs to be reset. During operation, recall it and perform corresponding settings on the SolarCloud App (refer to the user manual of the SolarCraft App).

2 Insertion and Removal of SIM Card
SIM card type: standard Micro SIM card
Insertion:
1. Insert the SIM card into the slot, and push the card with the finger or a flatheaded screwdriver (3.7mm) until it snaps into place with the "Click" sound.
2. Remove: Push the SIM card downwards with the finger or a flatheaded screwdriver (3.7mm) until there is an audible "Click" sound, and then the SIM card is automatically popped out.

3 Status of the LED Indicators

- LED Description: Indicates whether the hardware and software of the inverter are normal.
- Status Description: Normally, the LED panel is in white, and the LED color is medium white.

- On: Connected to the base station
- Off: Not connected to the base station

- Flash: Data exchange in process
- Blink: Data exchange between the inverter and the SolarCloud App

4 SolarCloud APP
After the module is running normally, you need to use SolarCloud APP to create new power stations. For detailed operation instructions, please refer to the user manual of the APP. The APP and its user manual are obtained as follows:

4.1 Obtaining Methods
Method 1:
Download the SolarCloud APP from Google Play Store (Android) or APP Store (iOS).
Method 2:
Scan the following QR code to download and install the APP.

4.2 User Guide of The APP
Visit the website at http://support.sungrowpower.com or scan the right QR code to log in to the Product/Document Platform of Sungrow and view detailed operation manuals.